

Ryan & Kathryn Wileman
XXXXXXXXXX
XXXXXXXXXX
Rotherham
South Yorkshire
XXXXXXXXXX

20th January 2009

Mr. S McDonald
Fairytale Wedding Cars

Dear Steve,

Re: Wedding on Tuesday 30th December 2008

We both just wanted to write to you expressing our sincere and heartfelt thanks to you for providing a wedding car for us in the way that you did. The service that you provided us with was absolutely fantastic and to do so at such short notice was even more amazing.

We are both so grateful to you for answering our 'cry for help' on the radio on the morning of the wedding. You really were our Knight in Shining Armour. The father of the groom commented that your generosity restores faith in humanity. We only wish that you could have stopped to share our wedding meal with us so that we could have thanked you publicly in front of all of our guests.

The car was fantastic, it was everything we could have dreamed of and much, much more. We had both wanted a Rolls Royce originally but had been unable to find one that we liked with another company. However, whilst the car was great, more importantly the way that you treated us both throughout the day was what made it so special. The service was extremely professionally but it was also clear that you genuinely cared about us and about making the day as special as possible for both of us. It was like being driven by a friend as you made us feel so comfortable and at ease.

In due course we will send you the photographs of you and the car that were taken by our wedding photographer. Please feel free to use them for as much of your advertising as require them for. (However, the photographer has asked that you state the name of his company if you do use them!)

We would not hesitate in recommending you to any of our friends and family who may be getting married or require prestige transport in the future. If we can be of assistance in any of your future advertising features we would be more than happy to assist.

Once again please accept our thanks for your fantastic service. We would both like to wish you and your business all the very best for the future and genuinely hope that our paths will cross again at some time.

Kind Regards
Ryan and Kathryn Wileman